



Dental Labs today are outsourcing now more than ever and accountability and quality are keys to succeeding.

**LabConneX** is a revolutionary new software system that is working to transform the way we handle communication between outsourcing laboratories and customers.

Fully integrated with DLCPM, LabConneX is a secure system that provides case submission, messaging and file transfers via direct connections between the Labs and Customers.

## Customer Key Features:

### **Instant Case Submission Directly from Desktop**

**Instant Messaging:** Send and track case specific messages directly to the producing laboratory.

**Case and Correspondence Tracking:** Ability to view cases, associated notes and exchanges.

**Electronic Document and Image Transfer:** Secure transfer of model scans, designs, and digital impressions.

**Alerts and Notifications:** Immediate alerts upon electronic arrival of case. Tracking and Notification of messages exchanged between laboratory and customer.





## Laboratory Key Features:

**Automatic Case Entry:** Fully integrated with DLCPM management software, case appears immediately upon customer submission.

**Calls and Correspondence Tracking:** Case related calls and notes are created and tracked directly in DLCPM and optionally transferred to Customer.

**Instant Notifications:** Send case specific alerts directly to customers desktop including electronic arrival of case.

**Products and Pricing:** Products DLCPM are available during customer case submission with customer specific pricing.

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